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## CAPACITY BUILDING ASSISTANCE (CBA) **SERVICE DIRECTORY**



National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention  
Division of HIV/AIDS Prevention Capacity Building Branch





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Dear Capacity Building Assistance Consumer,

On behalf of the Centers for Disease Control and Prevention (CDC), Division of HIV/AIDS Prevention (DHAP), Capacity Building Branch (CBB), I am pleased to present the Capacity Building Assistance Provider Network (CPN) Service Directory. The directory is a resource for health departments, community-based organizations, healthcare organizations, and other partners seeking to optimally plan, implement, and sustain a high-impact approach to HIV prevention. The CPN Service Directory is designed to provide information about current services offered under CDC's Capacity Building Assistance (CBA) for High-Impact HIV Prevention program.

The national CBA Provider Network (CPN) delivers free (not for fee) information, training, and technical assistance to support programmatic activities related to HIV testing, prevention with HIV-positive persons, prevention with high-risk HIV-negative persons, and condom distribution in health departments, community-based organizations, and healthcare organizations directly or indirectly funded by CDC. The CPN also builds capacity for organizational development and management, and using policy to effect structural transformation within health jurisdictions for HIV prevention. For more detailed information about each CBA provider organization and their available services, I encourage you to explore the CPN Service Directory at <http://cbaproviders.org/providers/index.aspx>.

As an additional resource, please visit <https://www.cdc.gov/hiv/programresources/capacitybuilding/index.html>. You will find information about CBB, the CBA program, and how to access CBA services.

To accomplish our mission to build the capacity of the HIV prevention workforce, we will continue to provide training, technical assistance, and tools to support you in your important work. We are excited about this directory, and we welcome your comments and suggestions as we continue our partnership to achieve the goal of no new HIV infections.

Sincerely,

*A.D. McNaghten*

A.D. McNaghten, PhD, MHSA  
Chief, Capacity Building Branch  
Division of HIV/AIDS Prevention  
National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention  
Centers for Disease Control and Prevention



# Overview of the Capacity Building Branch (CBB)

The Centers for Disease Control and Prevention (CDC), Division of HIV/AIDS Prevention (DHAP) works in partnership with other federal operating divisions; state, tribal, local, and territorial health departments (HDs); community-based organizations (CBOs); healthcare organizations (HCOs); and other stakeholders to better coordinate and implement their state and local responses to HIV/AIDS. Building individual competencies, organizational capacities, and supportive structural environments among these partners are key strategies for the effective promotion, delivery, and sustainability of HIV prevention programs and services. DHAP's Capacity Building Branch (CBB) provides (1) national leadership to improve performance of the HIV prevention workforce and (2) competitive funding for national partners to deliver free (not for fee) capacity building assistance (CBA) services — ongoing information, training, and technical assistance — to optimally plan, implement, and sustain interventions and strategies for a high-impact approach to HIV prevention.

CBB comprises the following four functional teams, whose interdependent activities reflect and directly address core CDC operational priorities.

**Partnerships Team:** Provides ongoing programmatic oversight, technical guidance, and performance monitoring to CBB awardees (e.g., CBA Provider Network) and serves as subject matter experts on cooperative agreement monitoring, programmatic and federal procurement procedures and stewardship, and CBA services.

**Prevention in Clinical Care Team:** Provides expertise related to HIV prevention efforts in clinical care settings; works to increase success at each step of the HIV care continuum, particularly related to prevention with positives; builds the capacity of CBOs, local and state HDs, HCOs, and CDC to create, implement, and monitor biomedical or biobehavioral HIV prevention strategies.

**Science Application Team:** Provides expertise related to behavioral sciences and the diffusion of evidence-based behavioral interventions, particularly within HDs, CBOs, and other non-clinical settings and works to ensure behavioral scientific accuracy, fidelity, and quality assurance in CBB programs.

**Training and Development Team:** Provides expertise related to quality HIV/AIDS prevention training services and products and works in the areas of training assessment, instructional design, training delivery, and training evaluation.

CBB is committed to awardee performance monitoring, evaluation, and quality assurance for ongoing program improvements and increased customer satisfaction. This work is done through **Systems & Evaluation Activities** informed by the CBA Request Information System (CRIS), Training Events Calendar (TEC), and other efforts.

# Overview of Capacity Building Assistance

To better address the goals of the National HIV/AIDS Strategy: Updated to 2020, DHAP is implementing a high-impact HIV Prevention (HIP) approach that directs the most cost-effective, scalable interventions to the right populations and aligns resources with the geographic burden of HIV.

To support HIP efforts, CDC instituted the Community High-impact Prevention (CHIP) strategy, shifting programmatic efforts of community-based organizations and capacity building organizations to further maximize prevention impact to reduce HIV infections and related morbidity, mortality, and health disparities across the United States and its territories.

CDC/DHAP/CBB and PS14-1403 Capacity Building Assistance (CBA) Provider Network (CPN) work to strengthen the capacity of the HIV prevention workforce within health departments, community-based organizations, and healthcare organizations to optimally plan, implement, and sustain high-impact HIV prevention (HIP) interventions and strategies.

## Our Strategy

- Increase accessibility and availability of culturally and linguistically appropriate CBA, including consultation services and facilitation of peer-to-peer mentoring for HIP and supporting activities;
- Increase utilization by the target-audience members (HDs, CBOs, HCOs) of culturally and linguistically appropriate CBA; and
- Improve capacity of the target-audience members to implement HIP and supporting activities, including increases in their knowledge, skills, self-efficacy, and intended use of capacity.

CDC's CBA program is composed of a national Capacity Building Assistance Provider Network (CPN) under three core funding categories to serve the following organizations: A) health departments, B) community-based organizations, and C) healthcare organizations. In addition, a CPN Resource Center provides overarching network coordination and support for the CBA Provider Network. CBA services include (1) information collection, monitoring, synthesis, packaging, and dissemination; (2) training for skills development; and (3) technical assistance, including consultations, services, and facilitation of peer-to-peer mentoring. CBA services do not include direct delivery of HIV prevention services.

## Target populations for CBA services include:

**Category A:** health departments (HDs) — state, tribal, local, and territorial health departments.

**Category B:** community-based organizations (CBOs) — private, nonprofit organizations that directly provide HIV prevention services to people living with or at greatest risk of HIV infection, including African Americans/Blacks, Latinos/Hispanic, and all races/ethnicities of gay, bisexual, and other men who have sex with men (MSM), people who inject drugs (PWID), and transgender individuals. Examples of CBOs include AIDS service organizations, faith-based organizations, and other community-located, nonclinical providers of HIV prevention services.

**Category C:** healthcare organizations (HCOs) — venues that clinically diagnose and medically treat HIV infection. Healthcare organizations include, but are not limited to, hospitals, hospital emergency departments, urgent care clinics, community health centers, federally qualified health centers, correctional health clinics, private clinical practices, and clinics based within HDs and CBOs.

**Category D:** CBA Provider Network (CPN) — CBA providers, CPN target populations (e.g., HDs, CBOs, HCOs), and general public.

The activity of the CBA Provider Network (CPN) is overseen by the CBB Partnerships Team, which provides assistance and services to CBOs, HCOs, and HDs. The work of the CPN is coordinated by the CPN Resource Center.

For more information, go to [www.cbaproviders.org](http://www.cbaproviders.org).

### **CBA components include:**

- HIV testing
- Prevention with HIV-positive persons
- Prevention with high-risk HIV-negative persons
- Condom distribution
- Organizational development and management
- Policy

### **How to access CBA**

CBA can be obtained by using the CBA Request Information System (CRIS) and the Training Events Calendar (TEC). TEC is used as a marketing tool to let CBOs, HDs, and stakeholders know the types of training activities available to them. CRIS is a web-based system for technical assistance to be used by CDC-funded CBOs, CBA providers, HDs, and CDC staff to submit and track CBA requests.

### **CRIS is a web-based system for requesting CBA that:**

- Provides a collaborative communication and tracking system that supports requesters and providers in utilizing CBA services
- Improves resource utilization by creating a central access point for CBA services
- Promotes accountability
- Facilitates access to information
- Ensures timeliness

### **CRIS allows CBOs and HDs to:**

- Request CBA services directly
- Submit requests via the web
- View and track the status of requests
- Provide feedback during the process
- Contact CDC staff with questions or request assistance

CDC's directly funded CBOs, HDs, and CBA providers can submit requests via CRIS. Health department-funded CBOs and community planning groups (CPGs) should submit CBA requests through their state or local HDs funded by CDC. Nonfunded community stakeholders and Native American jurisdictions may contact CBA provider organizations directly to request services.

**CRIS can be accessed at [wwwn.cdc.gov/CRIS2009](http://wwwn.cdc.gov/CRIS2009)**



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# CBA for Health Departments





# AIDS Project Los Angeles (APLA)

## Shared ActionHD

Shared ActionHD (SAHD) is committed to reciprocal partnerships and equitable exchanges of knowledge and expertise essential to expanding capacity. We believe in giving back to the HIV prevention community the ideas, innovations, and “best practices” that have been identified through our capacity building assistance work and our collaborations with CBOs, HDs, other CBA programs, and CDC.



*ARTAS, PCC, CHTC, HIV Navigation Services, and Peer Support*

EBIs

### GOALS

- Facilitate peer-to-peer collaboration between HDs to support the dissemination of best practices.
- Increase accessibility of resources on treatment adherence and associated EBIs and public health strategies (PHS).
- Enhance the programmatic evaluation capacity of HDs.
- Improve HDs' selection, adaptation, implementation, and evaluation of EBIs and PHS.
- Promote strategies to decrease individual and community viral loads.

### AREAS OF EXPERTISE

- HIV/AIDS navigation services
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- HIP program development, implementation, and outcomes evaluation
- E-Learning development/virtual learning systems
- Medication adherence
- Cultural competency/sensitivity
- PrEP, nPEP

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<http://www.sharedactionhd.org>

Twitter [@aplatweets](https://twitter.com/aplatweets)

<https://www.facebook.com/AIDSProjectLA>

<https://www.youtube.com/user/APLAvideo>

<https://www.youtube.com/user/APLAvideo>

### CBA COMPONENTS:

#### HIV TESTING

#### PREVENTION WITH HIV-POSITIVE PERSONS

#### CONDOM DISTRIBUTION



# Asian and Pacific Islander American Health Forum (APIAHF)

## Capacity for Health (C4H)

Capacity for Health (C4H), a program of APIAHF, builds on 25 years of providing public health and HIV prevention-related capacity building assistance (CBA). Continuously funded by the Centers for Disease Control and Prevention since 1993, C4H currently provides CBA services to both community-based organizations (CBOs) and health departments (HDs).

Having provided CBA to more than 1,200 CBOs across the United States and its jurisdictions, C4H guides HDs and CBOs to plan, implement, and sustain high-impact approaches to HIV prevention to effectively narrow gaps in the HIV care continuum.

C4H's staff, subcontractors, and consultants include national experts who have worked with all racial/ethnic groups and health behavior groups, and who have served on and supported many HIV planning bodies. C4H uses a blended learning approach that meets the needs of CBOs and HDs—including face-to-face engagements and distance-based CBA services such as webinars, coaching, and online trainings. C4H also hosts an online resource library containing online trainings, recorded webinars, documents, links, and other resources to support effective HIV programming and sustainable organizations.



### CBA COMPONENTS:

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

ORGANIZATIONAL  
DEVELOPMENT  
AND  
MANAGEMENT

POLICY

*ARTAS, Healthy Relationships, PCC,  
POL, WILLOW, and Social Network  
Strategies*

EBIs

## AREAS OF EXPERTISE

- Organizational and leadership development and management
- Fiscal management and diversifying revenue streams
- HIP program development, implementation, and outcomes evaluation
- HIV care continuum
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- Health insurance outreach and enrollment
- Cultural competency/sensitivity

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C4H@apiahf.org

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Twitter [@C4HTips](https://twitter.com/C4HTips)  
[www.instagram.com/C4HTips](https://www.instagram.com/C4HTips)  
<http://www.capacity4health.org/resources/>



# CAPTC

## Public Health Foundation Enterprises, Inc.

The California Prevention Training Center (CAPTC) has delivered capacity building activities, including training and technical assistance for health departments (HDs) and community agencies for more than 20 years. We are passionate about prevention and provide innovative services for our partners in clinical and nonclinical settings in HIV testing, prevention with persons living with HIV, and policy-related areas. Our staff is well versed in the changing context of HIV prevention strategies and interventions, and incorporates biomedical, behavioral, and structural strategies in responding to the needs of our consumers. For our technical assistance projects, we gather assessment data, develop tools and resources, and facilitate planning meetings across multidisciplinary teams. We have developed specialized trainings and technical assistance for state and local HDs on topics such as engaging men who have sex with men (MSM) of color, incorporating social determinants of health in HIV program planning, responding to HIV-related stigma, strength-based counseling strategies, developing structural-level interventions, and monitoring and evaluation. We also have capacity to train on all EBIs currently prioritized by CDC. Our goal is to provide relevant capacity building to HDs across the country to respond to the current challenges in HIV prevention in order to improve health outcomes.



*ARTAS, CHTC, Strength-Based Counseling, MSM: Sensitivity and Engagement Strategies, Social Determinants of Health, Assessment and Evaluation, Recognizing and Responding to Stigma, and Patient Navigation*

EBIs

### AREAS OF EXPERTISE

- Strength-based, client-centered counseling models
- Cultural competency/sensitivity
- Addressing stigma
- Group facilitation
- Gay and bisexual men, men who have sex with men (MSM)
- Health disparities
- Monitoring, evaluation, data-driven decision-making, and quality improvement

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Oakland, CA 94612  
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<http://www.stdhivtraining.org>

### CBA COMPONENTS:

HIV TESTING

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

POLICY

# City and County of San Francisco

## Center for Learning and Innovation, SFPDPH

San Francisco's High-Impact Capacity Building Assistance (CBA) project, based within the San Francisco Department of Public Health (SFPDPH) Population Health Division's Center for Learning and Innovation (CLI), draws strength from the department's long history of providing technical assistance (TA) and training to jurisdictions and governments, domestically and internationally. We offer innovative, evidence-based CBA solutions that are engaging, flexible, and tailored to the cultural and linguistic context for planning, implementing, and evaluating high-impact HIV prevention (HIP) activities. We provide customized, peer-to-peer TA, focusing on engagement in person and online, using creative and innovative technologies. Our approach includes: peer-to-peer mentoring; site visits; templates and toolkits; online learning communities; webinars; and live chat office hours. By increasing the knowledge, skills, and self-efficacy of our peers to implement HIP, the SFPDPH aims to support the goals of the National HIV/AIDS Strategy in reducing HIV infections, decreasing HIV-associated morbidity and mortality, and eliminating health disparities. The goal of the CBA program is to strengthen the capacity of health departments to plan, implement, and sustain high-impact HIV prevention interventions.



### CBA COMPONENTS:

HIV TESTING

PREVENTION  
WITH  
HIGH-RISK  
HIV-NEGATIVE  
PERSONS

POLICY

*Data-to-Care (TA Only), Personalized  
Cognitive Counseling for Episodic  
Substance Users (PCC/ESU)*

EBIs

## AREAS OF EXPERTISE

- PrEP, nPEP
- Partner services
- Cultural competency/sensitivity
- Sexual health, sexually transmitted diseases (STDs)
- Trauma-informed/gender-responsive services for women
- Building community partnerships (partnership development)
- People who inject drugs (PWID)

Center for Learning & Innovation  
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# National Alliance of State and Territorial AIDS Directors (NASTAD)

## Modernizing HIV Prevention Project

NASTAD has been a CBA provider since 2014 and has been a technical assistance provider since 1992. The goal of NASTAD's CBA program is to modernize HIV prevention systems within state and territorial health departments (HDs) and ensure that HIV prevention programs are in alignment with the National HIV/AIDS Strategy and high-impact HIV prevention (HIP) priorities.

NASTAD's CBA program has three goals: increased accessibility and availability; increased utilization; and improved capacity. NASTAD is working to ensure that updated, state-of-the-science information and technical assistance (TA) are available to all HDs and that their utilization of this CBA is consistently increasing. Furthermore, NASTAD's CBA program is intended to improve the capacity of HDs to implement HIP and to offer supportive TA activities related to HIV testing, prevention with HIV-positive persons, and policy.



*Data-to-Care (TA Only), Peer Support, and Social Network Strategies*

EBIs

### AREAS OF EXPERTISE

- Gay and bisexual men, men who have sex with men (MSM)
- Health reform/ACA implementation/Medicaid expansion
- HIV/AIDS care continuum
- Billing/reimbursement
- Addressing stigma
- Organizational and leadership development and management
- PrEP, nPEP

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<https://www.youtube.com/user/nastad1992>

<http://blog.nastad.org/>

<https://www.instagram.com/nastad1992/>

**CBA  
COMPONENTS:**

**HIV TESTING**

**PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS**

**POLICY**

# New York City Department of Health and Mental Hygiene

## NYC CBA

The goal of NYC CBA is to build skills and knowledge at the individual and organizational level, as well as increase organizational capacity to deliver high-quality, sustainable prevention and care activities and services that will promote healthier outcomes for people living with and at high risk of HIV infection.



*3MV, ARTAS, CHTC, Healthy Relationships, PCC, Patient Navigation, and CONNECT*

EBIs

### AREAS OF EXPERTISE

- PrEP, nPEP
- Data-to-care
- Billing/reimbursement
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- HIV care continuum
- HIP program development, implementation, and outcomes evaluation

NYC CBA  
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42-09 28th Street, 21st Floor, CN 106  
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347-396-7671  
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[NYCCBA@health.nyc.gov](mailto:NYCCBA@health.nyc.gov)

### CBA COMPONENTS:

HIV TESTING

CONDOM  
DISTRIBUTION

POLICY



# University of Rochester

## Center for Community Practice (CCP)

The Center for Community Practice (CCP) of the Infectious Diseases Division, University of Rochester Medical Center has more than 25 years of experience in providing integrated HIV/STD/VH public health services in clinical, community, and criminal/juvenile justice settings, and in delivering capacity building services, including training and technical assistance (TA). With a long-standing commitment to the field of HIV/STD/VH and a mission of providing training/education, patient service, and research, with each area informing the others, CCP maintains an infrastructure for providing state-of-the-science information to our health department (HD) CBA consumers. Our direct, ongoing experience in public health program and clinic management, and service delivery to priority populations is a basis for faculty and staff expertise in the development and provision of prevention and clinical programs, as well as training and TA services to health departments (HDs) and providers in public health, community, and healthcare organization settings.

As a CDC-designated STD/HIV Prevention Training Center (PTC) within the National Network of STD/HIV Prevention Training Centers, CCP provided CBA services to health departments, community-based organizations, and clinical providers nationally in the use of biomedical and behavioral interventions and public health strategies. Since becoming a CDC-funded CBA for health departments in 2009, CCP has expanded HIP-specific HIV/STD/VH services by implementing changes to align with the National HIV/AIDS Strategy, national HIV prevention policy, and CDC's high impact HIV prevention (HIP) initiatives. This gives our faculty and staff broad experience and expertise in the provision of HIP-specific CBA services to HDs and their funded contractors.

*CHTC, 3MV, ARTAS, CLEAR, Data-to-Care (TA Only), Healthy Relationships, PCC, and PFH Safer Sex*

**EBIs**

### AREAS OF EXPERTISE

- Sexual health, sexually transmitted diseases (STDs)
- HIP program development, implementation, and outcomes evaluation
- PrEP, nPEP
- Gay and bisexual men, men who have sex with men (MSM)
- HIV care continuum

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### CBA COMPONENTS:

#### HIV TESTING

#### PREVENTION WITH HIV-POSITIVE PERSONS

#### PREVENTION WITH HIGH-RISK HIV-NEGATIVE PERSONS



# University of Washington

## University of Washington - Public Health Capacity Building Center

The University of Washington Public Health Capacity Building Center (UW PHCBC) is a consortium of providers dedicated to implementing innovative strategies to build local and state health departments' capacities to engage in high-impact HIV prevention (HIP) in the areas of HIV testing, prevention with HIV-positive persons, and organizational development and management. UW PHCBC is composed of faculty and staff at the University of Washington, administrators and clinicians at Public Health – Seattle & King County, consultants and trainers from Cardea Services, ECHO telemedicine video conference and clinical infrastructure experts at the Mountain West AETC, and HIV/STD clinic administrative and partner services expertise of Rietmeijer Consulting.



*Data-to-Care (TA Only)*

**EBIs**

### AREAS OF EXPERTISE

- HIP program development, implementation, and outcomes evaluation
- Organizational and leadership development and management
- Billing/reimbursement
- Sexual health, sexually transmitted diseases (STDs)
- HIP in clinical settings
- Data-to-care
- Partner services
- Fiscal management & diversifying revenue streams
- Gay and bisexual men, men who have sex with men (MSM)
- HIV/AIDS care continuum
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- Needs assessments
- Process improvement, workflow analysis
- Program evaluation

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**CBA  
COMPONENTS:**

**HIV TESTING**

**PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS**

**ORGANIZATIONAL  
DEVELOPMENT  
AND  
MANAGEMENT**







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# CBA for Community-Based Organizations



# AIDS United

## Getting to Zero

Getting to Zero (G2Zero), is a capacity building initiative that specializes in assisting community-based organizations (CBOs) in implementing creative, cost-effective, time-proven approaches that reduce new HIV infections and improve the quality of life for people living with HIV.

G2Zero is composed of a network of experts in HIV prevention, treatment, and care, and organizational development for CBOs. We have on-the-ground experience working directly in communities most impacted by HIV/AIDS.

Our network includes leading organizations in the field such as:

- The Bridging Group
- Christie's Place
- GMHC
- Harm Reduction Coalition
- Health Equity Institute of San Francisco State University
- Justice Resource Institute
- Ribbon Consulting Group, and many more!

Our free CBA services do not include the direct delivery of HIV prevention or care services. Instead, we focus on helping CBOs make the most of their resources to provide high-quality and effective direct services.



### CBA COMPONENTS:

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

PREVENTION  
WITH  
HIGH-RISK  
HIV-NEGATIVE  
PERSONS

ORGANIZATIONAL  
DEVELOPMENT  
AND  
MANAGEMENT

*Healthy Relationships,  
Personalized Cognitive Counseling  
(PCC), START (corrections), and WILLOW*

EBIs

## AREAS OF EXPERTISE

- Building community partnerships (partnership development)
- Organizational development
- Grant writing
- HIP program development, implementation, and outcomes evaluation
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- Process improvement, workflow analysis
- E-Learning development/virtual learning systems
- Cultural competency/sensitivity

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# API Wellness

API Wellness provides high-quality CBA services to CBOs who are implementing HIV testing, prevention with HIV positive persons, and condom distribution programs. As a CBO with more than two decades of experience providing HIV prevention CBA nationwide and providing HIV prevention services in our own local communities, we are able to offer our peer CBOs a breadth of promising practices, information, training, and technical assistance related to high-impact HIV prevention (HIP) programming and evaluation. We deliver CBA using both real-world and virtual strategies, and support CBOs in using innovative approaches to reach their goals and strengthen the capacity of their staff.



*CHTC, CLEAR, PROMISE, and  
HIV Navigation Services*

EBIs

## AREAS OF EXPERTISE

- HIP program development, implementation, and outcomes evaluation
- Needs assessments
- People who are transgender
- Gay and bisexual men, men who have sex with men (MSM)
- Social marketing
- Cultural competency/sensitivity
- HIV care continuum
- E-Learning development/virtual learning systems
- Events and training
- Group facilitation
- HIV/AIDS navigation services
- Youth and young adults
- People who are lesbian, gay, bisexual, queer, intersexed

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## CBA COMPONENTS:

HIV TESTING

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

CONDOM  
DISTRIBUTION



# Asian and Pacific Islander American Health Forum (APIAHF)

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C4H's staff, subcontractors, and consultants include national experts who have worked with all racial/ethnic groups and health-behavior groups, and who have served on and supported many HIV planning bodies. C4H uses a blended learning approach that meets the needs of CBOs and HDs—including face-to-face engagements and distance-based CBA services such as webinars, coaching, and online trainings. C4H also hosts an online resource library containing online trainings, recorded webinars, documents, links, and other resources to support effective HIV programming and sustainable organizations.



### CBA COMPONENTS:

HIV TESTING

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

ORGANIZATIONAL  
DEVELOPMENT  
AND  
MANAGEMENT

*ARTAS, Healthy Relationships, PCC,  
POL, WILLOW, and Social Network  
Strategies*

EBIs

## AREAS OF EXPERTISE

- Organizational and leadership development and management
- Fiscal management and diversifying revenue streams
- HIP program development, implementation, and outcomes evaluation
- HIV care continuum
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- Health insurance outreach and enrollment
- Cultural competency/sensitivity

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[www.instagram.com/C4HTips](https://www.instagram.com/C4HTips)  
<http://www.capacity4health.org/resources/>



# ETR's Community Impact Solutions Project (CISP)

## Community Impact Solutions Project (CISP)

ETR's Community Impact Solutions Project (CISP), formerly known as Tabono, has worked to strengthen the capacity of the HIV workforce to plan, implement, and sustain high-impact HIV prevention (HIP) interventions and strategies. We support prevention with HIV-positive and high-risk negative individuals and organizational development and management. The CISP approach to CBA delivery acknowledges the dynamic nature of HIV prevention and service trends and puts in place strategies to remain anticipatory, responsive, state-of-the-science, and culturally and linguistically appropriate. CISP applies a blended learning approach driven by the adult learning theory to ensure all CBA is effectively addressed in this way. The CISP CBA cycle includes 5 phases: assess and plan; design and deliver; engage and market; support and coordinate; and monitor and evaluate. Much of our CISP work begins with the completion of a HIP assessment, an online tool created by CISP CBA experts. The HIP assessment prompts CBOs to identify the strengths and limitations of their program for achieving HIP alignment. A CISP team member uses the results to provide CBA recommendations to increase HIP alignment in the lowest-scoring areas. CISP focuses on providing organizations with state-of-the-science information, training, and technical assistance to increase the impact of their programs. We create e-Learning modules, webinars, podcasts, and tip sheets for cutting-edge, dynamic learning exchanges based on emerging issues and research.



### CBA COMPONENTS:

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

PREVENTION  
WITH  
HIGH-RISK  
HIV-NEGATIVE  
PERSONS

ORGANIZATIONAL  
DEVELOPMENT  
AND  
MANAGEMENT

*ARTAS, d-up!, POL,  
Social Network Strategies,  
WILLOW, and CONNECT*

EBIs

### AREAS OF EXPERTISE

- HIP program development, implementation, and outcomes evaluation
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- Building community partnerships (partnership development)
- Organizational and leadership development and management
- Needs assessments
- E-Learning development/virtual learning systems
- Gay and bisexual men, men who have sex with men (MSM)

1333 Broadway Street, Suite P110, Oakland, CA 94612

510-379-7999

cisp@etr.org

[www.etr.org/cisp](http://www.etr.org/cisp)

<http://www.facebook.com/CommunityImpactSolutions>

Twitter @ETRCISProject

<https://www.youtube.com/user/ETRPubs>



# JSI Research & Training Institute, Inc.

## CBA@JSI

CBA@JSI provides tailored technical assistance and training to enhance CBO capacity to plan, implement, and sustain a high-impact approach to HIV prevention. JSI helps organizations navigate the changing healthcare environment, support the HIV care continuum, and carry out activities that align with high-impact HIV prevention (HIP), the National HIV/AIDS Strategy (NHAS), and the Affordable Care Act (ACA).

JSI staff from the Boston, Denver, and Atlanta offices provide customized in-person and distance-based CBA services and products, including expert consultations; content-specific training, technical support, job aids, and other web-based tools; eLearning opportunities; webinars; and forums that convene staff—virtually and in person for intensive trainings and workshops.

The CBA@JSI team is widely recognized for its expertise in social media strategies and monitoring and evaluation, as well as its experience helping organizations to reach high-risk populations and communities of color.



### CBA COMPONENTS:

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

PREVENTION  
WITH  
HIGH-RISK  
HIV-NEGATIVE  
PERSONS

ORGANIZATIONAL  
DEVELOPMENT  
AND  
MANAGEMENT

*ARTAS, CHTC, Data-to-Care (TA Only),  
HEART, Peer Support, PFH-Medication  
Adherence, PROMISE, SMART Couples,  
Social Network Strategies, PCC,  
and Grant Writing*

EBIs

### AREAS OF EXPERTISE

- Social media strategy development
- Medication adherence
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- Health reform/ACA implementation/Medicaid expansion
- Organizational and leadership development and management
- HIV/AIDS care continuum
- Billing/reimbursement

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<https://www.facebook.com/jsihealth>

<http://thepump.jsi.com/>

Twitter @jsihealth

<http://www.linkedin.com/groups?homeNewMember=&gid=2769786&trk=&fromEmail=&ut=2oSwmDDTrl3Sg1>

<http://jsi.com/JSIInternet/>



# Latino Commission on AIDS (LCOA)

## Hands United

The Commission comes with 17 years' experience providing capacity building assistance (CBA) to community-based organizations locally, regionally, and nationally. Using our homegrown CBA model (the CHANGE model), we build the capacity of organizations and their workforce to improve high-impact HIV testing and linkage to care, prevention with positives, and organizational infrastructure and program sustainability.

We offer more than 70 customizable trainings and coaching sessions, including our signature trainings on community mapping, addressing job burnout, finding positives, "The Socials," motivational interviewing, and "treatment now!"



*ARTAS, CLEAR, CHTC, Social Network Strategy, Community Mapping, Formative Assessment to Finding Positives, Recruitment and Retention, Motivational Interviewing, Treatment Now, Understanding and Managing Burnout, Sin Buscar Excusas - No Excuses, and HIV Navigation Services (HNS)*

EBIs

## AREAS OF EXPERTISE

- Organizational and leadership development and management
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- Cultural competency/sensitivity
- HIP program development, implementation, and outcomes evaluation
- Building community partnerships (partnership development)
- Addressing stigma
- Grant writing
- Needs assessments
- Social marketing
- Program evaluation
- Latinos

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9th Floor  
New York, NY 10010  
212-675-3288  
Fax 917-591-5438  
cbadivision@latinoaidso.org

<http://www.handsunitedcba.org>  
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Twitter @commissioncba  
Twitter @latinocommaids

CBA  
COMPONENTS:

HIV TESTING

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

ORGANIZATIONAL  
DEVELOPMENT  
AND  
MANAGEMENT

# National Community Health Partners (NCHP)

National Community Health Partners is entering its fourth funding cycle with the Centers for Disease Control and Prevention to provide capacity building assistance to community-based organizations (CBOs) across the country and in the eight (8) U.S. territories. The goal of this five-year program is to assist CBOs in the development, implementation, and maximal sustainability of high-impact HIV prevention (HIP) strategies targeting individuals at high risk, persons living with HIV/AIDS, and individuals with unknown status.



*ARTAS, CHTC, and  
Social Network Strategy*

EBIs

## AREAS OF EXPERTISE

- Medication adherence
- HIV/AIDS care continuum
- Strength-based, client-centered counseling models
- Cultural competency/sensitivity
- Fiscal management and diversifying revenue streams
- Grant writing
- E-Learning development/virtual learning systems
- PrEP, nPEP
- Social media strategy development
- HIV/AIDS navigation services
- African Americans
- Addressing stigma
- Immigrant communities
- Latinos
- Marketing and communications
- Trauma-informed/gender-responsive services for women
- Substance use disorders
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- E-Learning development/virtual learning systems

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Suite 141  
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520-795-9756  
Fax 520-887-0432  
info@nchponline.org  
<http://www.nchponline.org>  
<https://www.facebook.com/pages/National-Community-Health-Partners/223913921051974>  
Twitter @nchponline

## CBA COMPONENTS:

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

PREVENTION  
WITH  
HIGH-RISK  
HIV-NEGATIVE  
PERSONS

ORGANIZATIONAL  
DEVELOPMENT  
AND  
MANAGEMENT





# National Minority AIDS Council (NMAC)

## Linking and Integrating Networks for Collaboration

NMAC provides capacity building assistance through the Linking and Integrating Networks for Collaboration (LINC) program, specifically targeting capacity building for community-based organizations within the Capacity Building Assistance Division. LINC works to strengthen the collaborative efforts within HIV service-provider networks to streamline HIV prevention, care, and treatment service provision and integration to advance the goals of Community High-Impact Prevention (CHIP).



LINC provides culturally intelligent CBA services, both proactively and reactively in the form of information dissemination, training, and technical assistance (TA) for activities related to: prevention with HIV-positive persons, prevention with high-risk HIV-negative persons, and organizational development.

*3MV, CLEAR, PCC, Healthy Relationships, Grant Writing Institute, Building Leadership for Organizational Change and Sustainability (BLOCS), and Main Essentials for Mid-Level Executives (MEMLE)*

EBIs

### AREAS OF EXPERTISE

- Organizational and leadership development and management
- Fiscal management and diversifying revenue streams
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- Cultural competency/sensitivity
- HIP program development, implementation, and outcomes evaluation

National Minority AIDS Council  
Division of Community Advancement and Leadership Strategies (DCALS)  
1931 13th St., NW  
Washington, DC 20009  
202-483-6622  
Fax 202-483-5387  
LINC@nmac.org

[www.NMAC.org](http://www.NMAC.org)

### CBA COMPONENTS:

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

PREVENTION  
WITH  
HIGH-RISK  
HIV-NEGATIVE  
PERSONS

ORGANIZATIONAL  
DEVELOPMENT  
AND  
MANAGEMENT



# New York City Department of Health and Mental Hygiene

## NYC CBA

The goal of NYC CBA is to build skills and knowledge at the individual and organizational level, as well as increase organizational capacity to deliver high-quality, sustainable prevention and care activities and services that will promote healthier outcomes for people living with and at high risk of HIV infection.

*3MV, ARTAS, CHTC, Healthy Relationships, PCC, Patient Navigation, and CONNECT*

EBIs

### AREAS OF EXPERTISE

- PrEP, nPEP
- Data-to-care
- Billing/reimbursement
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- HIV care continuum
- HIP program development, implementation, and outcomes evaluation

#### NYC CBA

Bureau of HIV/AIDS Prevention and Control, NYCDOHMH  
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Queens, NY 11101  
347-396-7671  
[mgraham6@health.nyc.gov](mailto:mgraham6@health.nyc.gov)  
[NYCCBA@health.nyc.gov](mailto:NYCCBA@health.nyc.gov)



### CBA COMPONENTS:

HIV TESTING

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

CONDOM  
DISTRIBUTION



# PROCEED, Inc.- National Center for Training, Support, and Technical Assistance (NCTSTA)

## CBA Solutions for Infrastructure and Health Transformation (CSI-HT)

PROCEED, Inc.'s National Center for Training, Support, and Technical Assistance (NCTSTA) is a leading provider of capacity building assistance to health and human service organizations and professionals throughout the United States and its territories. Capacity Building Assistance (CBA) Solutions for Infrastructure and Health Transformation is funded by the Centers for Disease Control and Prevention (CDC). NCTSTA offers agency-centered training and technical assistance to community-based organizations (CBOs) to:

- 1) maximize HIV testing strategies to identify undiagnosed HIV-positive individuals;
- 2) optimize programs and services for people living with HIV/AIDS;
- 3) support adherence to HIV/AIDS medical care and treatment; and
- 4) improve organizational development and management to sustain and enhance HIV/AIDS prevention programs and services.

NCTSTA's CBA model is grounded in organizational-development theory, behavior-change science, cultural competency standards, and best practices from the field that have been harnessed over two decades. We work collaboratively with CBOs, health departments, funding sources, government organizations, private institutions, and universities to ensure that the education, training, and development needs of the HIV prevention, care, and treatment workforce are met and that the institutions providing these services operate at maximum capacity.



### CBA COMPONENTS:

HIV TESTING

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

ORGANIZATIONAL  
DEVELOPMENT  
AND  
MANAGEMENT

*ARTAS, CHTC, CLEAR, Social Network Strategies, Motivational Interviewing, Cultural Competency, Recruitment and Retention, and Group Facilitation*

EBIs

## AREAS OF EXPERTISE

- HIV/AIDS care continuum
- Organizational and leadership development and management
- HIP program development, implementation, and outcomes evaluation
- Monitoring, evaluation, data-driven decision-making, and quality improvement
- Cultural competency/sensitivity
- Fiscal management and diversifying revenue streams
- Grant writing

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Elizabeth, NJ 07201  
908-351-7727

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<http://www.proceedinc.com/our-services/national-training/national-training-about>

<https://www.facebook.com/pages/ProceedNCTSTA/1525761844326609?fref=ts>

Twitter @ProceedNCTSTA



# UCSF Capacity Building Assistance (CBA) Partnership (CAPS)

## UCSF: CAPS, CoE, AHP

UCSF has a long and successful history of delivering CBA to community-based organizations (CBOs), going back to the beginning of the AIDS epidemic. We provide information dissemination services, training, and technical assistance, including the facilitation of peer-to-peer learning. The purpose of our CBA project is to increase the capacity of the HIV prevention workforce at CBOs to optimize the planning, implementation, and maintenance of interventions and strategies for high-impact HIV prevention (HIP). By doing so, UCSF will further the HIV prevention goals and objectives outlined in the National HIV/AIDS Strategy. Our team includes expert CBA providers from UCSF's Center for AIDS Prevention Studies (CAPS), Center of Excellence for Transgender Health (CoE), and Alliance Health Project (AHP—formerly AIDS Health Project). Additionally, we collaborate with the Bridging Group. We have the experience and expertise to provide HIP-related CBA services to CBOs to improve their capacity to serve:

- Gay/bisexual/and other men who have sex with men
- Transgender women
- Communities of color
- Incarcerated populations
- People who inject drugs



### CBA COMPONENTS:

#### HIV TESTING

#### PREVENTION WITH HIV-POSITIVE PERSONS

#### PREVENTION WITH HIGH-RISK HIV-NEGATIVE PERSONS

*Mpowerment, PCC, Project START (corrections), CHTC, and Healthy Relationships*

EBIs

### AREAS OF EXPERTISE

- HIP program development, implementation, and outcomes evaluation
- People who are transgender
- Gay and bisexual men, men who have sex with men (MSM)
- Youth and young adults
- PrEP, nPEP
- People involved in the criminal justice system
- Addressing stigma

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<http://cba.ucsf.edu/>  
<http://caps.ucsf.edu/>

[https://www.facebook.com/AHP.SF?ref=br\\_tf](https://www.facebook.com/AHP.SF?ref=br_tf)  
<http://transhealth.ucsf.edu/>  
<http://mpowerment.org/>  
Twitter @mpcaps @AHP\_SF  
@CoE4TransHealth  
<https://www.youtube.com/user/Mpowerment-Projects>  
Linkedin - Center for AIDS Prevention Studies, UCSF





Funded by Centers for Disease Control and Prevention

# CBA for Healthcare Organizations





# Cicatelli Associates Inc. (CAI)

For 35 years, CAI has provided expert training and technical assistance (TA) services to more than 100,000 professionals in healthcare organizations (HCOs) and clinical settings and has provided services in all 50 states and internationally in more than 24 countries. CAI is an accredited provider of continuing medical education (CME) and continuing nursing education (CNE) with expertise in assisting HCOs and clinics to increase early detection, linkage to and retention in care, and treatment for those living with HIV. Our services build capacity and support the implementation of sustainable, data-driven systems designed to help HCOs and clinical settings efficiently and effectively implement high-impact HIV prevention (HIP) strategies to decrease rates of new infection and increase linkage to care. Using evidence-based practices and the principles of adult learning theory, CAI delivers its CBA services through a variety of mediums that include: online resources, in-person trainings, learning collaboratives, and specialized TA offerings on topics of primary importance for HCOs HIP such as: targeted and routine HIV testing, linkage to care, retention and re-engagement in care, viral suppression, third-party systems for reimbursement, cultural competency, behavioral-risk screening, and biomedical and behavioral interventions.



## CBA COMPONENTS:

### HIV TESTING

### PREVENTION WITH HIV-POSITIVE PERSONS

### PREVENTION WITH HIGH-RISK HIV-NEGATIVE PERSONS

*CLEAR, PFH Safer Sex, POL, Social Network Strategies, Comprehensive Risk and Counseling Services (CRCS), Counseling, Testing and Referral (CTR), Partner Services, Voices/Voces, and Focus on the Future*

EBIs

## AREAS OF EXPERTISE

- Group facilitation
- Health reform/ACA implementation/Medicaid expansion
- Billing/reimbursement
- Cultural competency/sensitivity
- Medication adherence
- PrEP, nPEP
- HIP in clinical settings

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erebella@caiglobal.org  
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[www.hivcbacenter.org](http://www.hivcbacenter.org)



# Denver Health and Hospital Authority

## Denver Prevention Training Center

Founded in 1979, the Denver Prevention Training Center (PTC) has provided innovative training, consultation, and information to health professionals and their organizations for more than three decades. An accredited provider of continuing medical education (CME) and continuing nursing education (CNE), the Denver PTC's staff and faculty are recognized regionally, nationally, and internationally for their work at the crossroads of prevention and care. CBA services from the Denver PTC include assisting healthcare providers and their organizations to move their patients along the HIV continuum of care (engagement, linkage, retention) as well as effective behavioral interventions (EBIs) for clinics, providers, and support staff.



*ARTAS, Patient Navigation, PCC, PFH Safer Sex, PFH-Medication Adherence, Sister to Sister, HIV Linkage to Care, PROMISE for HCOs, PROMISE, and CHTC*

EBIs

### AREAS OF EXPERTISE

- PrEP, nPEP
- HIV/AIDS navigation services
- HIV/AIDS care continuum
- Sexual health, sexually transmitted diseases (STDs)
- HIP in clinical settings
- Gay and bisexual men, men who have sex with men (MSM)
- Health disparities
- People who are lesbian, gay, bisexual, queer, intersexed

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Denver, CO 80204  
303-602-3616  
DenverPTC@DenverPTC.org

<http://www.DenverPTC.org>

### CBA COMPONENTS:

HIV TESTING

PREVENTION  
WITH  
HIV-POSITIVE  
PERSONS

PREVENTION  
WITH  
HIGH-RISK  
HIV-NEGATIVE  
PERSONS



# Primary Care Development Corporation (PCDC)

## HIP in Healthcare

For more than 20 years, the Primary Care Development Corporation (PCDC) has been dedicated to expanding and transforming primary care in underserved communities to improve health outcomes, lower health costs, and reduce disparities. Drawing on PCDC's extensive experience working both directly within healthcare organizations (HCOs) and providing them with culturally and linguistically competent capacity building assistance (CBA), PCDC's CBA program aims to increase the ability of HCOs to develop, implement, and sustain high-quality HIV prevention services as part of routine, patient-centered care.

Areas of focus include patient navigation, HIV testing, prevention with HIV-positive persons, and prevention with high-risk HIV-negative persons, within settings where HIV/AIDS is diagnosed and treated. PCDC offers HCOs opportunities for a tailored, blended-learning approach to practice transformation that includes access to evidence-based tools and resources, webinars, face-to-face trainings, tailored technical assistance, and peer-to-peer learning communities.



## CBA COMPONENTS:

### HIV TESTING

### PREVENTION WITH HIV-POSITIVE PERSONS

### PREVENTION WITH HIGH-RISK HIV-NEGATIVE PERSONS

*PFH Safer Sex, ARTAS, CLEAR, and PFH-Medication Adherence*

EBIs

## AREAS OF EXPERTISE

- Process improvement, workflow analysis
- HIV navigation services
- Billing/reimbursement
- Chronic care management
- HIP in clinical settings
- Medication adherence

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New York, NY 10007  
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Fax: 212-693-1871  
sblust@pcdc.org

<http://www.pcdc.org>

<http://www.pcdc.org/performance-improvement/pi-solutions/hiv-prevention-in-healthcare/>

LinkedIn - HIP in Healthcare High Impact







Funded by Centers for Disease Control and Prevention

# National CBA Provider Network Resource Center



# University of Missouri Kansas City (UMKC)

## National Capacity Building Assistance Provider Network (CPN) Resource Center (CRC)

The work of the CPN is focused on a high-impact approach to HIV prevention based on scientifically proven, cost-effective, and scalable interventions directed to the populations who need it most. The CPN is made up of 21 national organizations that support the HIV prevention workforce through free training, technical assistance, consultation, and information dissemination. This network of organizations is supported by a National CPN Resource Center at the University of Missouri-Kansas City School of Nursing and Health Studies.

The CPN Resource Center develops and implements marketing to increase the visibility and utilization of the CPN and its services; supports the development of CPN products by translating existing products into Spanish, transitioning face-to-face curricula into online learning opportunities and securing continuing education units for trainings; coordinates the CPN to enhance communication, coordination, and collaboration across the network; and assists in evaluating and measuring performance to ensure ongoing quality improvement.

The CPN Resource Center mobilizes the power of the collective of 21 organizations that make up the network to support CDC and the National HIV/AIDS Strategy.



### AREAS OF EXPERTISE

- E-Learning development/virtual learning systems
- Marketing and communications
- Product development
- Events and training
- Professional development/continuing education

2464 Charlotte Street, Suite 2417

Health Sciences Building

Kansas City, MO 64108

816-235-6888

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[www.cbaproviders.org](http://www.cbaproviders.org)

[http://instagram.com/cba\\_providers/](http://instagram.com/cba_providers/)

<https://www.facebook.com/cbaprovidernetwork>

Twitter @CBA\_Providers

LinkedIn - National CBA Provider Network (CPN)







Funded by Centers for Disease Control and Prevention

This resource was created by the National CPN Resource Center in collaboration with the Partnerships Team in the Capacity Building Branch. The Resource Center, located at the University of Missouri - Kansas City, is a part of the PS14-1403 CBA Provider Network funded by the Capacity Building Branch within CDC's Division of HIV / AIDS Prevention. The CPN strengthens the capacity of the HIV prevention workforce to plan, implement, and sustain high-impact HIV prevention interventions and strategies within health departments, community-based organizations, and healthcare organizations across the country.

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National CPN Resource Center  
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